

July 2011

Newsletter to Barossa Infrastructure Customers

1 Water Use in 2010/11

Barossa Infrastructure is concerned at the low water usage this year due to the high rainfall. This has an impact on cash flow. It is important accounts are paid on schedule to enable your company to meet its bank commitments.

Many customers have advised they have surplus water. This cannot be traded as there is no demand for unused water. If you have a means of storing this water it is suggested that this be implemented.

To assist with your budgeting, we draw to your attention that in October many customers will be faced with a large account for unused water. BIL has sought to minimise the impact by not increasing the unused charge last year. This charge is effectively a fixed usage cost reflecting those costs that are not dependent on the amount of water used. It is a 22 cent or 32% saving on the Premium Water charge.

The meter reading included with this newsletter indicates you current water balance and your unused water at 1 July 2011.

2 2011/12 Water Year

The good news remains that, with River Murray storages at 82%, allocations in 2011/12 are 100%.

3 Barossa Infrastructure Web Site

BarossaInfrastructure.com.au is now the BIL web site and it will be used to keep customers updated on water quality and service issues. It will also provide general information on the company.

4 Meters

Installation of new meters is now proceeding.

5 Service Disruption

BIL will be carrying out maintenance from Wednesday 20 July 2011. It is expected the supply could be disrupted for 7 to 10 days at the most. I apologise for the inconvenience.

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