Newsletter to Barossa Infrastructure Customers

Urgent: Check Your Connection

It is most important to check your BIL connection is working properly and all your staff has been trained. The issues which require attention are:

- Is your connection being turned on and off slowly over a few minutes?
- If you have automatic valves or backwash, do they operate slowly, or does the next block turn on before the last one turns off?
- Does your automatic backwash operate so there are no sudden changes in flow?
- If when filling a tank, does the flow turn off slowly?
- When spraying, does your staff know to operate the valves slowly?

These issues have caused Pipe Bursts and additional costs in attending overflowing relief valves.

It is your scheme and the reliability is dependent on operating the connections properly. We all know if you turn off a tap too quickly you get water hammer in the pipes. On a larger scale that is what is causing the bursts and your service disruptions. Please ensure you operate your connection properly and inform and train your staff.

The scheme has operated at full pressure for some months without any significant faults prior to these bursts. Let's keep it that way by doing the right thing!!

Many thanks for your cooperation.

Safety First

Snakes are a hazard BIL staff and contractors face in the summer months. It is most important that customers help control this hazard by keeping meters and access points clear of tall vegetation. Please ensure that any excess vegetation is removed promptly.

Contact for BIL Operations

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