

Newsletter to Barossa Infrastructure Ltd Customers

3 May 2023

Be Aware of Fraudulent Emails

A switched-on BIL customer correctly identified they were the target of an email scam, before suffering any loss. The scam impersonated an email from BIL's Lisa, with a slightly different but convincing looking email address. The scam asked for our genuine April water use invoice to be paid into a different bank account.

BIL's Bendigo Bank account details remain the same.

Our IT service provider has advised this particular scam email originated outside of BIL.

If you have received similar emails that appear to be from BIL, please call me on 0403 743 199. We will investigate its origins and try to prevent similar scams happening again.

Improved Cyber Security

Since late 2022, BIL's IT service provider has been updating BIL's cyber security. In that time, 18 hardware and software changes have been made. A few further changes are planned before we take stock of our current security level.

The changes have had almost no impact on the way we work, yet the ability for others to access BIL information or impersonate BIL has been greatly reduced.

I encourage customers to undertake a similar review of your own IT systems.

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