

Newsletter to Barossa Infrastructure Ltd Customers

April 2019

Targeted Email Attack

Barossa Infrastructure has been made aware of a targeted email attack circulating to some customers that asks for payment of invoices to a “subsidiary bank account”.

Do not transfer money to this account

If you have been targeted by this scam we recommend you:

- Stop all contact with the scammer
- Contact your bank or the institution you sent money through
- Contact BIL via telephone

Change of Water Supply – Chlorinated

From Monday, 29th April 2019 for approximately 6 weeks, customers will receive water from a chlorinated SA Water source. BIL customers should consider their own irrigation systems and determine whether temporary operational changes are appropriate during this time.

Customer Contract renewal

All Customers with pre-2017 contracts should have received via email or post information and forms to allow renewal of contracts past their 2020 expiry.

If you have not done so already, please notify Lisa in the office by return email that you have received this information to save her contacting you to check. Renewed contracts need to be signed and returned to BIL by 30 June 2019.

Customers with contracts after 2017 do not need to do anything; these contracts are to 2040.

Additional Water – None left

At this stage there is no additional water left for BIL to sell to customers this water year (until 30 September 2019).

We know many of our customers want more water. We will continue to monitor the situation and if water becomes available later in the year, we will distribute it as best we can amongst our waiting list of people who have requested additional temporary water. Neville is maintaining the waiting list, so get your form in to him.

Further expansion of the volume of water supplied by Barossa Infrastructure Ltd.

On the web site there is a proforma for an Expression of Interest in taking up more water. This is not binding but it helps considerably in long term planning if you keep us informed of your needs.

Potential for Reduced Water Allocations from October 2019

The South Australian Government has announced projected opening allocations of 14%. Government estimates of full-year allocations range from 37% for exceptionally dry conditions through to 100% for average conditions. There is no change to your current, 2018/2019 water year, contract volumes.

As such we continue to develop strategies on how this will impact BIL and BIL's customers. I hope to be able to provide information on what this will be in the coming weeks.

Contact for BIL Operations

Barossa Infrastructure Ltd

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