Newsletter to Barossa Infrastructure Ltd Customers

9 July 2021

Board Strategic Planning Day

Your Board spent a full day in June reviewing and exploring topics of strategic importance to BIL. Notable topics and outcomes were:

- Expansion of BIL. An expansion working group, the Chair and the Executive committee each provided an update and analysis of various elements of a potential expansion, and were subsequently tasked with various activities to ensure BIL is in the best possible position to secure a new, affordable water source, of the right quality, in a timely manner.
 - A number of supply options, commercial models, funding scenarios and linkages to government agencies were explored in detail. The complexity was appreciated, and steps were taken to simplify and fast-track it to the extent we can.
 - Shareholder frustration with the apparent lack of progress was noted. The Board wishes to reassure shareholders that it is working both with and independent of government at many levels to achieve an outcome in BIL's best interest.
- A refresh or creation of important board level documents (board charter, risk management plan, board calendar)
- A level of confidence that the Chinese tariffs do not risk the long term viability of viticulture in the Barossa, and by extension BIL
- Confirmation that BIL's River Murray water strategy is sound, and specific recommendations on how to improve it

Winter Maintenance and Short Duration Shutdowns

We will be undertaking winter maintenance and asset renewal / replacement over the coming month or two, to coincide with the low flow winter period.

In particular, between Tuesday 13th and Thursday 15th July customers on Gomersal Road and in the Seppeltsfield / Stone Well / Marananga areas will experience short duration temporary shutdowns (typically a day or less) as we do works in the pump station compound on Gomersal Road.

Office Hours

Office hours have changed slightly: Wednesday to Friday, 8.30am - 1.00pm and 1.30 - 4.00pm. Outside of these hours, call ahead first – one of us might be around.

Water Usage

We will shortly send out a Water Summary of your water use to the end of June 2021. It will show how much water you have available to use before the end of BIL's Water Year (end of September).

Please monitor your water use closely - many BIL customers have used a lot of their BIL water entitlement and we still have three months to go.

If you need more water, try finding another customer who can help with a <u>Customer to Customer</u> temporary transfer or submit a request for <u>Additional</u> temporary water and we will try to help.

If you have surplus water in Water Year 20/21, please submit a <u>Surplus</u> temporary water form so Neville can help distribute it to other customers.

Contact for BIL Operations

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