

Newsletter to Barossa Infrastructure Ltd Customers

1 April 2020

Change of Water Supply – Chlorinated

From Friday 4 April 2020 for an extended period of time BIL customers will receive water from a chlorinated SA Water source. BIL customers should consider their own irrigation systems and determine whether operational changes during this time are appropriate.

Excess Water Use

The number of customers using more water than is available to them – that is, going into Excess – is increasing. If your account is in Excess at the end of a billing period, this Excess volume is invoiced at \$4,400/ML this Water Year.

Customers who go into Excess at the end of the Premium period (31st March) will also find that their available Off Peak volume has been reduced by the volume of Excess.

For example, a customer with an Off Peak balance of 4ML but with 0.5ML of Excess will have their Off Peak balance reduced to 4 - 0.5 = 3.5ML.

If a customer in Excess has no Off Peak water, the customer will have a negative water balance. Before any water can be taken for the rest of the Water Year (to 30th September), a temporary transfer of water is required to overcome the negative balance and return to a positive balance.

For example, 0.3ML of Excess will result in an account balance of -0.3ML. If a 1ML Premium water temporary transfer is done, the available water will be -0.3 + 1 = 0.7ML Premium. Or for a 1ML Off Peak water temporary transfer, the available water will be -0.3 + 1 = 0.7ML Off Peak.

BIL is unfortunately not in a position to continue to let customers use more water than they have available to them. This is because the total volume of all customer contracts plus the water needed to run the scheme equals the amount of water we can bring into the scheme.

Suspension of your water supply will be a last resort but may be required to ensure BIL’s other customers can access the water they are entitled to.

Surplus or Additional Temporary Water

If you have surplus water this Water Year, Neville would love to hear from you. He has received many requests for Additional temporary water and he will distribute your surplus as best he can.

Similarly, if you have a need for additional temporary water, submit your form to get on Neville’s list. Or if you know of another customer who can help you out, use the Customer to Customer temporary transfer form.

Contact for BIL Operations

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Handwritten signature of Simon Schutz

Simon Schutz, General Manager