

28 June 2024

**\$200/ML Rebate to Customers**

BIL's Board met on 18 June 2024 for its annual Strategic Planning Day and a Board meeting.

In light of the large increases in customers' water prices for the past two Water Years as a result of passing through the increase in SA Water's costs, options to reduce BIL's customer water price were discussed at length. These included:

- Elements within our control, such as the cost recovery financial model used to deliver water at the lowest price that is sustainable in the long term;
- Elements not within our control, such as the wholesale electricity price that SA Water pays as part of transporting our water to us; and
- Options to bring some elements within our partial control, such as buying then giving SA Water electricity to offset some of their costs.

More work is being done on a number of these options.

However, the Board agreed to change the cost recovery model. Applying this to the 2024 Water Year pricing, this change results in a once off rebate of approximately \$100/ML.

And, consistent with our mission to supply at the cheapest sustainable cost, the Board also agreed to distribute a further once off \$100 rebate predominantly funded by the interest earned from term deposits and infrastructure levies pertaining to this water year

This brings **the total once off rebate to \$200/ML of contracted water held on 18 June 2024.** This includes both Premium Water Entitlements and Off Peak Water Entitlements. The rebate will be in the form of an account credit to your customer account which will be processed immediately and be available to you before 30 June 2024.

BIL continues to have a strong balance sheet to comfortably cover this rebate and foreseeable future costs.

I note that some Directors who are also a BIL customer excused themselves from this vote to avoid any actual or perceived conflict of interest.

If you have any questions, please feel free to call.



Simon Schutz | General Manager

Page 1 of 1