

Newsletter to Customers of Barossa Infrastructure Ltd

10 May 2024

Maric Flow Control Valves

Does your BIL connection make a ‘screaming’ noise? You can (and should) eliminate the noise. Many BIL customer connections have a Maric flow control valve – a disc with one or more holes with rubber inserts that squish smaller if the flow exceeds a pre-set rate, thereby limiting your flow rate to the agreed value. If you have one of these, they require backpressure on the valve to avoid a ‘screaming’ noise. To create backpressure, partially close your downstream valve. You should get two benefits: The noise will most likely be eliminated or at least reduced. And, counterintuitively, you should also get a slight increase in flow rate.

Complete and Accurate Information

From 1 July 2024, customers are required by new Commonwealth laws to provide complete and accurate information on BIL’s temporary trade and permanent transfer forms. If we receive an incomplete form, we will need to send it back to you for completion. We are reviewing the information that is currently requested and intend to remove what is unnecessary.

Outpost Central is rebranding to Wildeye

Outpost Central is rebranding to Wildeye. Same equipment, same service, different branding. If you access your BIL meter data from the internet, expect to see this change in the next few weeks. Your login details should remain the same, although the login screen may look a little different. Similarly, you should be able to access all the same information, it just may look a little different. If you do not have access to your information from the internet, you can request it from Adam.

Filtered and Chloraminated Source Water

In late April, SA Water chose to supply BIL from their filtered and chloraminated water source. We are likely to stay on this water source for most of winter, although there may be a few short periods when SA Water need to switch us back to Warren water for their operational needs. While on chloraminated water, we suggest you consider the impact of chloramines (similar to chlorine) in BIL water on your operations and make changes accordingly.

Contacts for BIL Operations

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