

Newsletter to Barossa Infrastructure Ltd Customers

8 January 2021

Office - Open

BIL's office re-opened from the Christmas and New Year shutdown on 6th January 2021.

Office hours are Wednesday to Friday 9am to 4pm.

Spot Water for Use Now

BIL is in the fortunate position to be able to offer customers access to Spot water that can be used during either the current Premium water period and/or the upcoming Off Peak period until 30 September 2021.

Summary:

- **Customers can apply for temporary Additional Spot Water**
OR
- **Customers can bring forward up to 10% of their own Off Peak BIL Water Entitlement for use as Spot Water**

- **Spot Water can be used at any time** between now and 30 September 2021
- This water will be **charged at the prevailing Spot Water rate (\$1,590/ML)**
- Customers must request this via the appropriate form and **receive approval from BIL prior to water use, otherwise you risk incurring Excess Water charges**
- **This is a once-off offer** to assist customers

BIL's Board has discussed at length what we can do to assist customers within the limits of our various agreements and within the physical constraints of the scheme's infrastructure.

This Water Year BIL can offer customers the ability to:

- Apply for **temporary Additional Spot Water** (just like customers currently do with Premium or Off Peak water, but in this case for Spot Water)
 - Use the modified Temporary Additional Water Form (attached or on our website shortly) and enter the volume in the Spot column

OR

- Request and if approved then use up to 10% of **your own** Off Peak BIL Water Entitlement as Spot Water.
 - The request must be via the new *Temporary Transfer Form – Off Peak to Spot Water* (attached or on BIL’s website shortly)
 - The request has the effect of temporarily transferring the nominated volume of Off Peak Water to BIL, and then BIL providing you with the same volume of Spot Water this Water Year
- **The forms must be submitted to BIL, and approved by BIL, before using this water** otherwise you risk incurring Excess Water charges. The Board has absolute discretion to decide whether to accept all or part of the request, and to scale back requests.
- Spot Water is charged at \$1,590/ML this Water Year

For clarity:

- This is a once-off offer for Water Year 2020/2021 only
- **This is not extra water.** Rather BIL is allowing customers to effectively accelerate a portion of Off Peak Water, at the Spot price, via the mechanism described above. This is the basis on which BIL is prepared to provide the Spot Water.
- You can nominate a volume up to 10% of **your own** Off Peak BIL Entitlement
 - Off Peak Water that has been temporarily transferred onto, or off of, your account this Water Year is not included when determining the maximum volume
- The Spot Water provided under this Transfer Form cannot be transferred to other customers
- Your usage invoice for the December to January and February to March period will be calculated in the following priority order: Spot – Premium – Excess. Your usage invoice for the April to September period will be calculated in the following priority order: Spot – Off Peak – Premium – Excess (which is the priority order used in the Customer Contract).
- All Spot Water will be charged at the Spot price whether it is used before or after 31 March 2020

If you have any questions, please give me a call on 0403 743 199.

Non-Drinking Water

A reminder from SA Water:

How to safely use your non-drinking water supply



Your non-drinking water supply has not been treated or disinfected so may contain harmful microorganisms. It may also have high salinity levels or naturally occurring chemicals.

Boiling your water **will not** make it suitable to drink.

Together with SA Health, we advise that you:

1. Do not use the non-drinking mains water for drinking, food preparation (including ice making) and cleaning teeth.
2. Always wash fruits and vegetables, including home grown, with drinking water (rain or packaged) before eating.
3. Do not connect your non-drinking mains supply to your drinking water source, e.g. rainwater tank.
4. Ensure everyone who lives at your property, and visitors, are aware of these guidelines.
5. Install and maintain "Water not suitable for drinking" signs at all accessible taps connected to your non-drinking water supply. Please contact us if you require a set of signs or stickers.

Contact for BIL Operations

Barossa Infrastructure Ltd

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Infrastructure Maintenance Services

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Simon Schutz | General Manager

Temporary Transfer of Water for 2020 / 2021 Water Year ADDITIONAL WATER

Barossa Infrastructure Ltd facilitates temporary transfers of water between customers,
with the following conditions:

1. BIL offers to match customers requesting Additional Water with customers seeking to transfer Surplus Water.
2. Customers who receive Additional Water will have their BIL Water Entitlement adjusted accordingly for this Water Year only.
3. Customers will be invoiced by BIL for used water at current water prices and unused water at current Not Taken prices.
4. There is no charge by BIL for this service.

Temporary Transfer	Customer Number	Property Number	Current Water Entitlement		Additional Water Requested	
			Premium (ML)	Off Peak (ML)	Volume (ML)	Premium, Off Peak or Spot?

Company Name: _____

Applicant Name:
(please print) _____

Mobile Phone No. _____ Landline Phone No. _____

Signed _____ Date _____

Temporary Transfer of Water for 2020 / 2021 Water Year Only Off Peak to Spot Water

BIL is able to offer customers the ability to:

- Request and if approved then use up to 10% of your own Off Peak BIL Water Entitlement during the remaining months of the current Premium period (i.e. Jan, Feb & Mar 2021)
- The request must be via this *Temporary Transfer Form – Off Peak to Spot Water*. The form must be submitted to BIL and approved by BIL before using this water, otherwise you risk incurring Excess Water charges. The Board has absolute discretion to decide whether to accept all or part of the request, and to scale back requests
- The request has the effect of temporarily transferring the nominated volume of Off Peak Water to BIL, and then BIL providing you with the same volume of Spot Water this Water Year.
- Spot Water is charged at \$1,590/ML this Water Year

For clarity:

- This is a once-off offer for Water Year 2020/2021 only to assist customers
- This is not extra water. Rather BIL is allowing you to effectively accelerate a small portion of your Off Peak Water, at the Spot price, via the mechanism described above. This is the basis on which BIL is prepared to provide the Spot Water
- You can nominate a volume up to 10% of your own Off Peak BIL Entitlement
 - Off Peak Water that has been temporarily transferred onto, or off of, your account this Water Year is not included when determining the maximum volume
- The Spot Water provided under this Transfer Form cannot be transferred to other customers
- Your usage invoice for the December to January and February to March period will be calculated in the following priority order: Spot – Premium – Excess. Your usage invoice for the April to September period will be calculated in the following priority order: Spot – Off Peak – Premium – Excess (which is the priority order used in the Customer Contract)
- This volume will be charged at the Spot price whether it is used before or after 31 March 2021

Temporary Transfer & Request for Spot Water	Customer Number	Property Number	Current Water Entitlement (ML)		Surplus Off Peak Water to be Transferred to BIL (10% maximum) (ML)	Request for Spot Water (same as Surplus to be Transferred) (ML)
			Premium	Off Peak		

Company Name: _____

Mobile Phone No. _____

Applicant Name: _____

Signed _____

Date _____