

Newsletter to Barossa Infrastructure Ltd Customers

31 January 2020

Off Peak Water during the Premium Period – Exceptional Circumstances Relief Offer

Given the exceptionally dry and hot season to date and to assist customers get through to harvest, BIL's Board has listened to customer feedback, suggestions and requests and is able to offer the following during February and March 2020.

Summary:

- **Customers can bring forward up to 10% of their own Off Peak BIL Water Entitlement during the remaining portion of the current Premium period** (i.e. during February and March 2020)
- This water will be **charged at the prevailing Spot Water rate (\$1,610/ML)** instead of \$1,080/ML
- **Customers must request this via the new *Temporary Transfer Form – Off Peak to Spot Water***
- **This is a once-off offer** to assist customers during these extraordinarily dry and hot times.

BIL's Board has discussed at length what we can do to assist within the limits of various agreements and the water balances available within physical constraints of the scheme's infrastructure. BIL is able to offer customers the ability to:

- Request and if approved then use up to 10% of **your own** Off Peak BIL Water Entitlement during the remaining two months of the current Premium period (i.e. during February and March 2020)
- The request must be via the new *Temporary Transfer Form – Off Peak to Spot Water* which is attached to this newsletter, is on BIL's website or can be picked up from the office. **The form must be submitted to BIL, and approved by BIL, before using this water** otherwise you risk incurring Excess Water charges. The Board has absolute discretion to decide whether to accept all or part of the request, and to scale back requests.
- The request has the effect of temporarily transferring the nominated volume of Off Peak Water to BIL, and then BIL providing you with the same volume of Spot Water this Water Year
- Spot Water is charged at \$1,610/ML this Water Year

This is only possible with the agreement of SA Water, which has been gratefully received.

For clarity:

- This is a once-off offer for Water Year 2019/2020 only to assist customers during these extraordinarily dry and hot times, with little likelihood of it happening again

- **This is not extra water.** Rather BIL is allowing you to effectively accelerate a small portion of your Off Peak Water, at the Spot price, via the mechanism described above. This is the basis on which BIL is prepared to provide the Spot Water.
- You can nominate a volume up to 10% of **your own** Off Peak BIL Entitlement
 - Off Peak Water that has been temporarily transferred onto, or off of, your account this Water Year is not included when determining the maximum volume
- The Spot Water provided under this Transfer Form cannot be transferred to other customers
- Your usage invoice for the February to March period will be calculated in the following priority order: Spot – Premium – Excess. Your usage invoice for the April to September period will be calculated in the following priority order: Spot – Off Peak – Premium – Excess (which is the priority order used in the Customer Contract).
- The nominated volume will be charged at the Spot price whether it is used before or after 31 March 2020

If you have any questions, please give me a call on 0403 743 199.

Surplus Water

If you have surplus water in Water Year 19/20, submit a [Surplus Water](#) form to Neville. He will redistribute the water to others who have requested [Additional Water](#).

Further Expansion – Being Considered

We continue to receive non-binding [Expression of Interest forms](#) from customers and potential customers interested in taking up more water.

Investigations into a further expansion continue, including considering the use of recycled water (treated to an appropriately high quality). No decision has been made on whether to proceed.

If you would like to express your view on expansion and/or use of recycled water, let me know.

Contact for BIL Operations

Barossa Infrastructure Ltd		Infrastructure Maintenance Services	
Simon Schutz	0403 743 199	Simon@BIL.net.au	Steve Dewar 0418 845 738
Neville Skipworth	0407 972 311	Neville@BIL.net.au	Caleb Staehr 0432 074 572



Simon Schutz | General Manager

Temporary Transfer of Water for 2019 / 2020 Water Year Only Off Peak to Spot Water

BIL is able to offer customers the ability to:

- Request and if approved then use up to 10% of your own Off Peak BIL Water Entitlement during the remaining two months of the current Premium period (i.e. February & March 2020)
- The request must be via this *Temporary Transfer Form – Off Peak to Spot Water*. The form must be submitted to BIL and approved by BIL before using this water, otherwise you risk incurring Excess Water charges. The Board has absolute discretion to decide whether to accept all or part of the request, and to scale back requests
- The request has the effect of temporarily transferring the nominated volume of Off Peak Water to BIL, and then BIL providing you with the same volume of Spot Water this Water Year.
- Spot Water is charged at \$1,610/ML this Water Year

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- This is a once-off offer for Water Year 2019/2020 only to assist customers during these extraordinarily dry and hot times, with little likelihood of it happening again
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- You can nominate a volume up to 10% of your own Off Peak BIL Entitlement
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- The Spot Water provided under this Transfer Form cannot be transferred to other customers
- Your usage invoice for the February to March period will be calculated in the following priority order: Spot – Premium – Excess. Your usage invoice for the April to September period will be calculated in the following priority order: Spot – Off Peak – Premium – Excess (which is the priority order used in the Customer Contract)
- This volume will be charged at the Spot price whether it is used before or after 31 March 2020

Temporary Transfer & Request for Spot Water	Customer Number	Property Number	Current Water Entitlement (ML)		Surplus Off Peak Water to be Transferred to BIL (10% maximum) (ML)	Request for Spot Water (same as Surplus to be Transferred) (ML)
			Premium	Off Peak		

Company Name: _____

Mobile Phone No. _____ Applicant Name: _____

Signed _____ Date _____